

Professor Vishwanathan Iyer's

HERAMB COACHING CLASSES

Yogeshwar Towers, Katemanivali, Kalyan (East)

Date: 13/10/17

XII/Organisation of Commerce

Marks: 30

Duration: 1Hour

Q.1. (A) Fill in the Blanks:

(5)

1. The Maximum Period of membership of the District forum is _____ years.
2. _____ judge is the President of State Commission.
3. Theoretically, _____ is a king in a market.
4. National Commission has _____ members in addition to the chairman.
5. Any appeal against an order issued by the District forum shall lie with the _____.

(B) Match the following:

(5)

Group A

Group B

- | | |
|-----------------------------|---|
| 1. Consumer Protection Act. | a) 1986. |
| 2. District Judge | b) 1956. |
| 3. Right to Redressal | c) President of District Forum. |
| 4. Right to be heard | d) Seek legal remedy in the court. |
| 5. Malpractice | e) Allows consumers to voice their opinions & grievances. |
| | f) Exploitation of consumers. |

Q.2. (A) Short Notes:

(10)

1. Important of Consumer Movement.
2. Explain the Basic rights of consumers.

(B) Distinguish between: (Any 1)

(5)

1. State Commission V/S National Commission.
2. District Forum V/S National Commission.

(C) True or False with Reasons:

(10)

1. Consumer, being the King of the Market, does not have any responsibility.
2. In India Consumer Protection Act is not required.

